

## **SPECIFIC TERMS AND CONDITIONS SINGAPORE- 07 JUNE 2017**

These Specific Terms and Conditions and the [General Terms and Conditions](#) (hereinafter referred to jointly as the 'General and Specific Terms and Conditions'), as well as the [copyright policy](#) and the [privacy policy](#), apply to all agreements between us, as the [Provider](#) (hereinafter referred to as 'the Provider', 'we', 'us' or 'our' - see our details below) and you, as the Buyer of the Services that we supply. 'Services' refers to the supply of Mobile Content, i.e. content intended for support or use on mobile telephones (such as applications, wallpapers, games, fun sounds and real tones) via the Short Messaging Service (hereinafter referred to as 'SMS'), via the (mobile) internet, this website or a wap site ('the Sites') and/or via any other method of delivery of mobile content, unless otherwise agreed in writing.

The General and Specific Terms and Conditions, as well as the copyright policy and the privacy policy, also apply to the use of the Sites.

USING THE Sites and/or REGISTERING FOR (ONE OF) THE SERVICES and/or ACCEPTING the Mobile Content and/or (ONE OF) THE services CONSTITUTES ACCEPTANCE OF the General and Specific Terms and Conditions, AS WELL AS the copyright policy and the privacy policy, and YOU ACKNOWLEDGE AND CONFIRM THAT YOU HAVE READ THESE AND ARE BOUND BY THEM.

For certain Mobile Content and Services, additional Terms and Conditions may apply in addition to the General and Specific Terms and Conditions, such as game terms and conditions, disputes regulations and guidelines which will be made known beforehand (hereinafter referred to as 'the additional Terms and Conditions'). REGISTERING FOR (ONE OF) THE SERVICES and/or ACCEPTING the Mobile Content and/or (ONE OF) THE services, CONSTITUTES ACCEPTANCE OF ANY APPLICABLE ADDITIONAL TERMS AND CONDITIONS and YOU ACKNOWLEDGE AND CONFIRM THAT YOU HAVE READ THESE AND ARE BOUND BY THEM.

If conflicts arise between the General and Specific Terms and Conditions and the Additional Terms and Conditions, the latter conditions shall prevail.

The Provider has the right at all times to vary or supplement the General and Specific Terms and Conditions. You should therefore check these pages regularly.

### **1. COUNTRY**

The Services are provided in Singapore.

### **2. PROVIDER**

The Services are provided to you by:

xs2friends is a trademark of:

### **Guerilla Mobile Asia Pacific Pte. Ltd.**

4 Battery Road  
#25-01 Bank of China Building  
Singapore (049908)

Business registration number: 201004205M

VAT number: 201004205M

Email: [isupport.sg@macrokiosk.com](mailto:isupport.sg@macrokiosk.com)

Hotline: +63387005 (local charge, live agent available from Monday to Friday, 09:00 am to 6:00 pm).

### 3. SERVICES

This is a subscription to the best mobile content.

By registering for the Services, you receive access to a mobile content portal with products such as movie trailers, gossip, ringtones, wallpapers, video, jokes etc. and more. After you have registered, you will receive a URL that refers you to the mobile content portal. The content of the mobile content portal is continually updated.

### 4. ACCESS TO THE SERVICE, AVAILABILITY AND AGE

Users of the Services must be legal residents of Singapore who (1) have reached the age of 18 years and/or have the consent of (one of the) parents and/or the account holder to sign-up for and use the Services on their behalf and (2) agree on behalf of this parent and/or account holder and him/herself to be bound by these General and Specific Terms. When you sign-up for and/or use the Services you acknowledge and confirm that you have read and accepted the General and Specific Terms and that you comply with the terms that apply in your situation, as specified above.

### 5. FEES

The applicable fees will be communicated to you through the Services and the Sites. The applicable fees are: 1 message per week on Tuesday (resend of failed messages the following day), S\$8.56 w/GST per SMS and + S\$8.56 w/GST one time registration fee. The fees for the Services will be charged via the telephone bill of your mobile network provider if you have a subscription or via a deduction from your credit if you have no subscription. Separate mobile network provider text message/WAP/GPRS/UMTS fees or download charges may apply.

### 6. SHORT CODES, KEYWORDS AND URL OF THE SITES

If applicable, the short codes, keywords and the Uniform Resource Locator (URL) that we use for our Services and on the Sites will be communicated to the you via the Services and via the Sites.

### 7. CANCELLATION AND TERMINATION, CUSTOMER SERVICE AND COPYRIGHT CONTACT POINT

We offer you information on the Sites, and/or via the Services . If you wish to cancel your use of our Services, you can do so:

1: Via text/sms: You can opt-out at any time by sending 'STOP FRIEND' to 146073300. You will be unsubscribed immediately.

2: Via e-mail: You can send an e-mail containing the phone number that needs to be unsubscribed to [support.sg@macrokiosk.com](mailto:support.sg@macrokiosk.com). You will be unsubscribed within 24 hours (between business hours, otherwise on Monday after the weekend).

3: Via telephone help line: customers can call the live help line number +63387005 (local charge, live agent available from Monday to Friday, 09:00 am to 6:00 pm).

If you require more information or have specific questions, you can send an e-mail to our Customer Service [support.sg@macrokiosk.com](mailto:support.sg@macrokiosk.com). You can also call our service number+63387005 (local charge, live agent available from Monday to Friday, 09:00 am to 6:00 pm).